

Anhydro Service Concept

Anhydro offers three different cost-effective maintenance programmes related to our customers' maintenance strategy. Each type of programme is flexible and is performed individually in accordance with customer requests and plant type.

■ Basic maintenance

Anhydro offers cost advantages as well as quicker spare parts service.

■ Corrective maintenance

Anhydro offers an annual visit during which key components and process optimization are evaluated and corrective recommendations are provided. Anhydro provides 'State of the Art' recommendations to optimize the uptime of the plant.

■ Preventive maintenance

Anhydro offers complete preventive maintenance of the key components including necessary spare parts as well as process optimization support at a competitive and fixed price. In this way, Anhydro optimizes the uptime of the plant.





Anhydro Service Concept

Basic maintenance

- Anhydro Service Agreement

Benefits

- Stock carried parts sent within 8 working hours
- Scheduled service at 5% discount
- Other spare parts at 5% discount
- Technical telephone support 24/7/365

Corrective maintenance

- Comprehensive Anhydro service support

Benefits

- Stock carried parts sent within 8 working hours
- Scheduled service at 10% discount
- Other spare parts at 10% discount
- Technical telephone support 24/7/365
- Process check
- 1 visit in accordance with the Anhydro corrective maintenance programme, Mon-Fri, 8 am - 5 pm

Preventive maintenance

- Extended Anhydro service coverage for your most critical equipment
- Pro-active approach to performance

Benefits

- Stock carried parts sent the very same day
- Emergency service at 20% discount
- Other spare parts at 15% discount
- Technical telephone support 24/7/365
- Process check
- 1-2 visits in accordance with the Anhydro corrective maintenance programme, Mon-Fri, 8 am - 5 pm
- First priority as regards emergency visits by a service technician

Add ons for service agreements

- Modem support
- Training
- Process optimization